



MODEL CODE/S

I099

PRODUCT

**MULTI-
FUNCTION
OVEN**

DOCUMENT

**USER
MANUAL**

INALT^o

Dear Customer,

Congratulations on purchasing your new oven. The *Inalto* brand is proudly distributed within Australia by Residentia Group Pty Ltd.

Please refer to the warranty card at the rear of this manual for information regarding your product's parts and labour warranty, or visit us online at www.residentiagroup.com.au.

At Residentia Group, we are customer obsessed and our Support Team are there to ensure you get the most out of your appliance. Should you want to learn more about recommended cooking temperatures, the various cooking functions available, how to set and program your LED clock, and importantly taking care of your appliance when cleaning, our Support Team are here to help. You can use our online Support Centre at anytime by visiting <http://support.residentiagroup.com.au>, or you can contact us via phone by dialling 1300 11 HELP (4357).

It is important that you read through the following use and care manual thoroughly to familiarise yourself with the installation and operation requirements of your appliance to ensure optimum performance.

Again, thank you for choosing an *Inalto* appliance and we look forward to being of service to you.

Kind Regards,
The Residentia Team



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SAFETY INSTRUCTIONS

This oven must only be installed by a suitably qualified and licenced person and in accordance with the instructions provided. Incorrect installation may cause harm to persons, damage property and void the product's warranty.

IMPORTANT!

The power supply to the oven must be cut off before any adjustments or maintenance work is undertaken.

WARNING

When using this product, basic precautions should always be taken including the following:

- ▶ This oven is designed for domestic household use and for the cooking of domestic foodstuffs.

IMPORTANT!

Your built-in oven is an electrical appliance and as with any electrical appliance (particularly with electric heating elements), basic precautions must be followed in order to reduce the risk of fire, burns, electrical shocks and/or other serious injuries or even death.

- ▶ The appliance becomes hot during operation. Take care not to touch the hot parts inside the oven.
- ▶ This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- ▶ Children should be supervised to ensure that they do not play with the appliance.
- ▶ While in operation direct contact with the oven may cause burns!
- ▶ Ensure that small items of household equipment, including connection leads, do not touch the hot oven as the insulation material of this equipment is usually not resistant to high temperatures.
- ▶ Do not leave the oven unattended when cooking. Oils and fats may catch fire due to overheating.
- ▶ Do not put pans on the opened door of the oven.
- ▶ Do not use harsh cleaning agents or sharp metal objects to clean the door as they can scratch the surface, which could then result in the glass cracking.
- ▶ Do not use the oven in the event of a technical fault. Any faults must be fixed by an appropriately qualified and authorised Residentia Group service agent. Refer to the warranty section at the rear of this user manual.
- ▶ In the event of any incident caused by a technical fault, disconnect the power and report the fault to the service centre to be repaired.
- ▶ The rules and provisions contained in this instruction manual should be strictly observed.
- ▶ Do not allow anybody who is not familiar with the contents of this instruction manual to operate the oven.
- ▶ The oven should not be cleaned using steam-cleaning equipment, as damage can occur to the inner electrical components.
- ▶ The panels adjacent to the oven must be made of heat-resistant material, or heat deflectors installed.
- ▶ Cabinets with a veneer exterior must be assembled with glues, which can withstand temperature of up to 100 degrees Celsius.
- ▶ Keep combustible materials such as: curtains, drapes, furniture, pillows, clothing, linens, bedding, paper, etc. at least 900mm from the front sides and rear of the oven.
- ▶ Do not use this oven in areas where fuel, paint or other flammable liquids or their associated vapours may be present.

- ▶ To reduce the risk of fire, do not place or install this oven in areas where the ventilation or circulation ducts may become blocked.
- ▶ The oven's power cord must be connected to a properly grounded and protected, 220-240V electrical outlet. Always use ground fault protection where required by the electrical code.
- ▶ This oven is hard-wired and an extension cord should not be used.
- ▶ When transporting or storing the unit, keep it in a dry location, free from dust, excessive vibration or other factors, which may damage the unit.
- ▶ Do not operate any oven with a damaged cord or plug, after the heater malfunctions or has been dropped or damaged in any manner. Return the oven to an authorised Residentia Group service centre to be checked.
- ▶ If the supply cord is damaged, it must be replaced by a special cord or assembly available from Residentia Group or its authorised service agent.
- ▶ Use this oven only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- ▶ Never add cold water to food on a hot universal tray or baking tray or directly onto food in a hot oven. The steam created could cause serious burns or scalding and the sudden change in temperature can damage the enamel.
- ▶ Do not lift the oven by the handle.

DECLARATION OF CONFORMITY

This appliance complies with the following Australian/ European Directives:

- 2006/95/CE General regulations / Low tension
- 1935/2004/CE 90/128/EEC This appliance is suitable to come in contact with food
- 2004/108/CE Electromagnetic compatibility
- Low voltage - 73/23
- Safety standards - EN 60335-1, EN30-1-1, AS/NZS 3350-1,3350-2-6

The manufacturer declares that the oven is built using certified materials and requires the appliance to be installed in accordance with the standards currently in force. This oven should only be used by a trained person and for domestic purposes only.

UNPACKING

During transportation, protective packaging was used to protect the appliance against any damage. After unpacking, please dispose of all elements of packaging in a way that will not cause damage to the environment. All materials used for packaging the appliance are environmentally friendly; they are 100% recyclable and are marked with the appropriate symbol.

- ▶ During unpacking, the packaging materials (polythene bags, polystyrene pieces, etc.) should be kept out of reach of children.

DISPOSAL OF THE APPLIANCE

Old appliances should not simply be disposed of with normal household waste, but should be delivered to a collection and recycling centre for electric and electronic equipment. A symbol shown on the product, the instruction manual or the packaging shows that it is suitable for recycling.

Materials used inside the appliance are recyclable and are labelled with information concerning this. By recycling materials or other parts from used devices you are making a significant contribution to the protection of our environment.

Information on appropriate disposal centres for used devices can be provided by your local authority.

YOUR INALTO OVEN

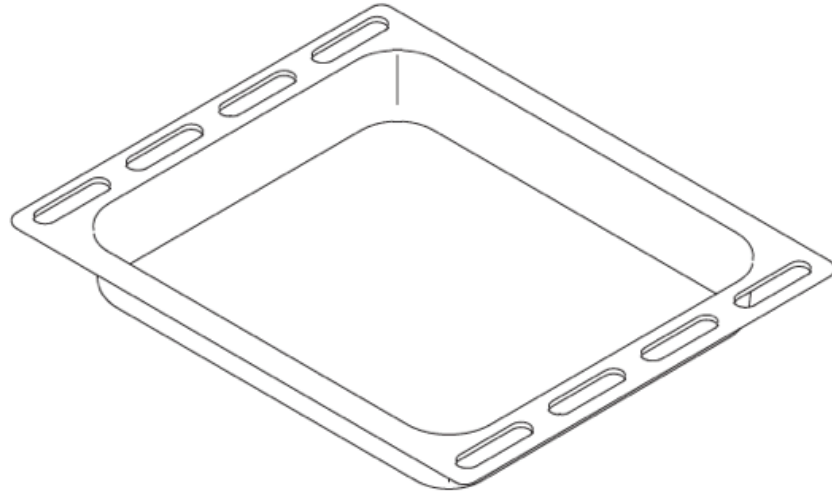
CONTROLS



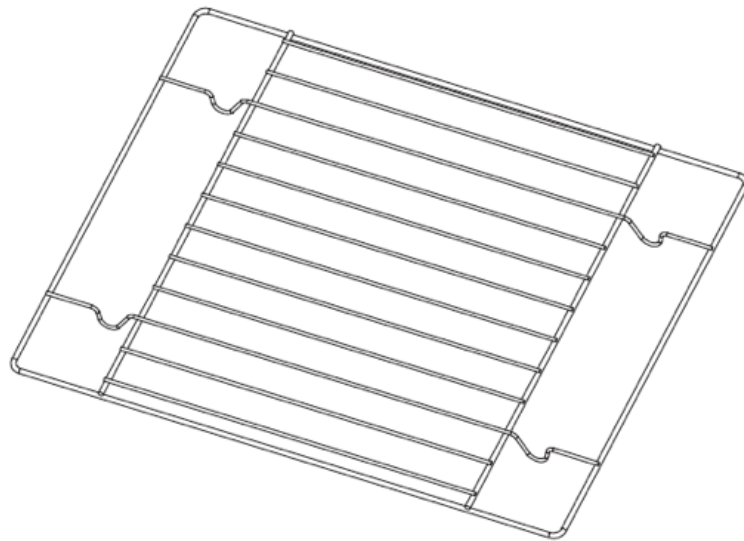
KEY

1. **Oven indicator light**– this light indicates that the oven is heating. When the oven reaches the desired temperature, the indicator light will switch off.
2. **Temperature knob**– this knob allows you to set your ovens cooking temperature.
3. **Digital Timer**– programmable touch control digital timer.
4. **Cooking mode knob**– this knob allows you to set your ovens cooking function.

OVEN COMPONENTS



Roasting Tray



Grilling Rack/shelf

INSTALLATION INSTRUCTIONS

INSTALLATION INSTRUCTIONS

It's important to carefully read the following installation instructions before beginning the installation of your oven.

IMPORTANT! The connection of this oven must be carried out by a suitably qualified and licensed person, in accordance with the current versions of the following:

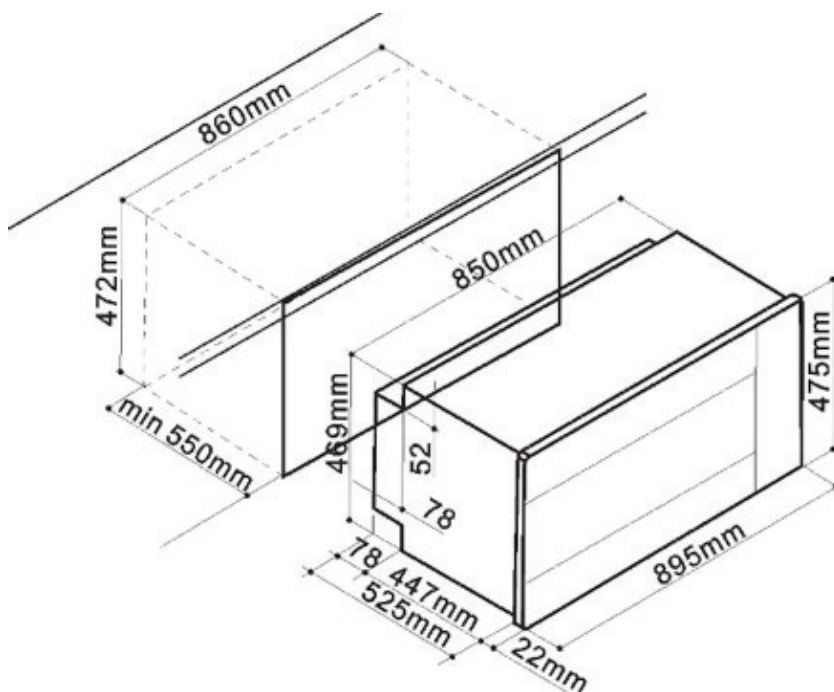
- ▶ AS/NZS 3000 Wiring Rules
- ▶ Electricity Safety Regulations 2010
- ▶ The installation instructions within this user manual

Note: Ensure there is a grounded socket nearby (behind the unit). A dedicated power circuit is recommended for the unit but not required. Additional electrical appliances on the same circuit may exceed the current (amperage) rating for that circuit. If after the installation of your unit the circuit breaker trips or the fuse fails on a repeated basis then a dedicated circuit will likely be required.

POSITIONING

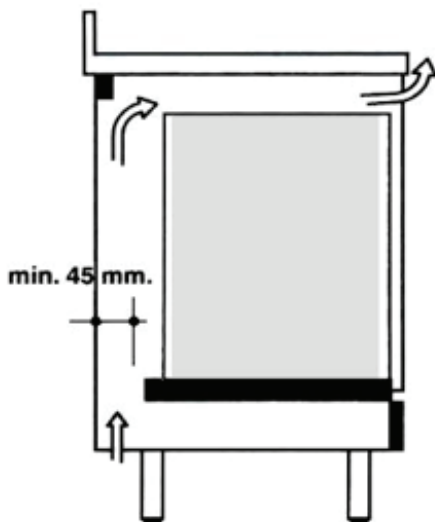
The adjacent cabinetry and wall materials must be able to withstand a minimum temperature rise of 85°C above the ambient temperature of the room.

- ▶ The kitchen area should be dry and equipped with sufficient ventilation. When installing the oven, easy access to all control elements should be ensured.
- ▶ This is a built-in oven and has been designed to be housed within an oven cabinet. Coating or veneer used on cabinetry must be applied with a heat resistant adhesive (rated to 120°C). This prevents surface deformation or detachment of the coating. In the case of vinyl wrap kitchens, it is strongly recommended to have heat deflectors installed on either side of the oven cabinet.
- ▶ Your oven cabinet should be made to suit the following dimensions and can be either a tall or underbench cabinet to suit your kitchen design.
- ▶ Make sure that the electrical circuit is disconnected or fuse removed, then connect the oven into the mains supply. Important! As this appliance is hard-wired, the installation/connection should only be completed by a licensed electrician.
- ▶ Insert the oven completely into the oven cabinet and use the four screws supplied to fix the oven into place (refer to the diagram below).



VENTILATION

To provide adequate ventilation, there must be appropriate ventilation openings in the front bottom and the top part of 200 cm², and an exhaust opening on the bottom of an least 200 cm², and an exhaust opening of at least 60 cm² .



FASTENING THE OVEN

WARNING! Once the oven has been mounted, there must be no possible contact with electrical parts.

- ▶ Insert the oven into the cabinet.
- ▶ Open the oven door and fix the oven to the cabinet using the four screws supplied. Remember to place the spacer supplied between the hole and the screw itself.

ELECTRICAL CONNECTION

- ▶ Ovens with a three-pole power supply cable are designed to operate with alternated current at the supply frequency and voltage indicated on the data plate (at the bottom of the oven dashboard). The earthing conductor of the cable is the yellow-green conductor.

Connecting the Power Supply cable to the mains

- ▶ The oven is manufactured to work with three-phase alternating current (220V-240V/50Hz). The connection diagram is also found on the cover of the connection box.
- ▶ The appliance must be directly connected to the mains using an omnipolar circuit-breaker with a minimum contact opening of 3mm installed between the appliance and the mains, suitable for the load indicated and complying with current directives (the earthing wire must not be interrupted by the circuit-breaker).
- ▶ The power supply cable must be positioned so that it does not exceed 50°C more than room temperature at any point of its length.

Before making the connection check that:

- ▶ the circuit breaker / fuse and the home system can support the appliance load (see data plate);
- ▶ the power supply system has an efficient earthing connection which complies with the provisions of current regulations;
- ▶ the socket or omnipolar circuit-breaker is easily accessible once the oven has been installed.

WARNING! Do not use reducers, adaptors or shunts as they could cause overheating and burns.

INSTALLATION INSTRUCTIONS

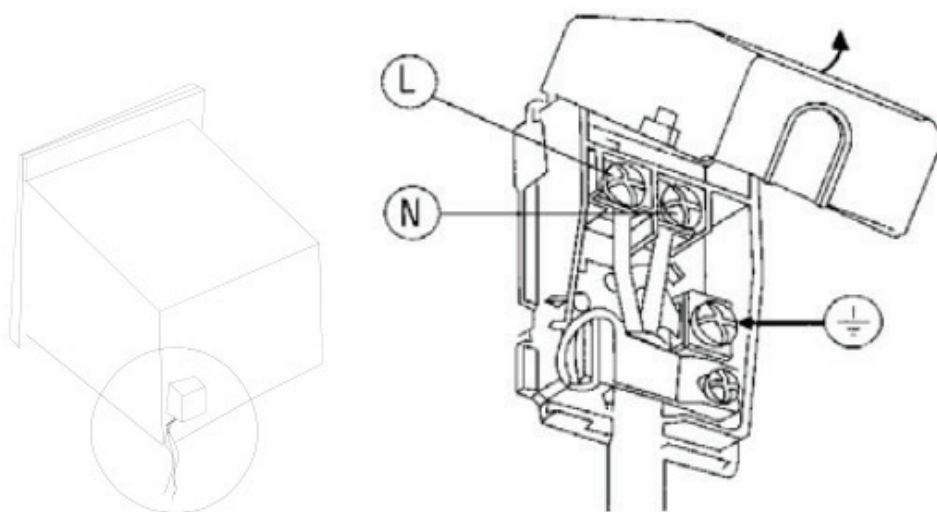
Fitting the Power Supply cable

Opening the terminal board:

- ▶ Using a screwdriver, prise open the side tabs of the terminal board cover;
- ▶ Pull open the cover of the terminal board

To install the cable, proceed as follows:

- ▶ Remove the wire clamp screw and the three contact screws L-N and EARTH
- ▶ Fasten the wires beneath the screwheads using the following color scheme:
 - ▶ Blue (N), Brown (L), Yellow- Green (EARTH)
- ▶ Fasten the supply cable in place with the clamp and close the cover of the terminal board.



Fitting the Power Supply cable

Install a standardised plug corresponding to the load indicated on the data plate. When connecting the cable directly to the mains, install an omnipolar circuit-breaker with a minimum contact opening of 3mm between the appliance and the mains. The omnipolar circuit breaker should be sized according to the load and should comply with current regulations (the earth wire should not be interrupted by circuit breaker). The supply cable should be positioned so that it does not reach a temperature of more than 50°C with respect to the room temperature, anywhere along its length.

Before making the connection, check that:

- ▶ The electrical safety of this appliance can only be guaranteed if the oven is correctly and efficiently earthed; if you have any doubts call in a qualified technician to check the system. The manufacturer declines all responsibility for damage resulting from a system which has not been earthed.
- ▶ Before plugging the appliance into the mains, check that the specifications indicated on the data plate (on the appliance and/or packaging) correspond to those of the electrical mains system of your home.
- ▶ Check that the electrical capacity of the system and sockets will support the maximum power of the appliance, as indicated on the data plate. If you have any doubts, call in a qualified technician.
- ▶ If the socket and appliance plug are not compatible, have the socket replaced with a suitable model by a qualified technician. The latter, in particular, will also have to ensure that the cross section of the socket cables are suitable for the power absorbed by the appliance. The use of adapters, multiple sockets and/or extensions, is not recommended. If their use cannot be avoided, remember to use only single or multiple adapters and extensions which comply with current safety regulations. In these cases, never exceed the maximum current capacity indicated on the single adapter or extension and the maximum power indicated on the multiple adapter. The plug and socket must be easily accessible.

WARNING!

It is essential to use specific soft wire is bought from the manufacturer or an authorised electrical distributor to replace if the electrical soft wire has been broken.

OPERATING YOUR OVEN

BEFORE THE OVEN'S FIRST USE

- ▶ Remove all packaging and clean the interior of the oven.
- ▶ Take out and wash the oven fittings with warm soapy water.
- ▶ Switch on any ventilation within the room (such as a rangehood), or open any windows.
- ▶ Heat the oven to a temperature of 250°C for approximately 30-45 minutes.

Note: There may be strong odour during the first use, which is the burning off of any chemical residues from its construction. This is normal for all ovens.

IMPORTANT! The inside of the oven should only be washed with warm water and a small amount of washing up liquid.

OVEN FUNCTIONS & OPERATION

Your InAlto 900mm oven combines the advantages of traditional convection ovens with those of modern fan forced air ventilation ovens.

It is an extremely versatile appliance that allows you to easily and safely choose between 9 different cooking functions. The selection of the various functions can be obtained by putting the programmer into the manual mode or by setting a beginning/end of cooking program and then by turning the Cooking Function selector (4) and Temperature selector (2) knobs on the control panel.

WARNING! Baking trays, dishes or aluminium foil must not be placed on the base of the oven cavity, as heat from the base heating element in contact with such items can cause damage to the enamel surface. All pans and trays should only be placed on the chrome shelves and side oven racks supplied with the oven.

PROGRAMMABLE TIMER

Overview of the functions and symbols

	MINUTE MINDER
	COOKING DURATION
	END OF COOKING TIME
	TIME of DAY
	CHILD LOCK
	COOKING
Auto	AUTOMATIC Mode
Man	MANUAL Mode
L1 L2 L3	Audible Tone Volume

Manual Mode

Your oven will remain in Manual mode if you have no COOKING DURATION or END OF COOKING TIME programmed in your timer. The symbol "Man" will be displayed on your LED display below the time.

Automatic Mode

If a COOKING DURATION or a COOKING END TIME is selected, your oven switches to AUTOMATIC mode and will display the 'Auto' symbol. Once the set cooking time expires, the 'Auto' symbol will disappear.

OPERATING YOUR OVEN

Touch Controls

- ▶ The programmable timer features 3 touch control buttons; **Decrease**, **Confirm/Set** and **Increase**.



- ▶ Holding the decrease or increase buttons will change the time faster.
- ▶ The centre **Confirm/Set** button allows you to cycle through a function sequence (with each press), as outlined below:
 - ▶ Display TIME OF DAY ▶ MINUTE MINDER setting ▶ COOKING DURATION setting ▶ END OF COOKING TIME setting ▶ TIME OF DAY setting ▶ Setting value of ACOUSTIC SIGNAL

Note: 5 seconds after selecting a Program setting, the display will return to the TIME OF DAY, except in the case of a MINUTE MINDER being set. In this case it will show the remaining time for the MINUTE MINDER.

Setting the time

When your oven is turned on for the first time (or after a power outage) the time will show 12:00 flashing. Touching any of the buttons will stop the flashing and 12:00 will be the set time.

You can now set the time by pressing the centre **Confirm/Set** button and cycling through to the TIME OF DAY setting. The clock icon will be flashing.

- ▶ Use the **Increase** and **Decrease** buttons to adjust the time (Note: hours are displayed in 24 hour time format).
- ▶ Use the centre **Confirm/Set** button to confirm your selections.

Setting the Audible Tone volume

- ▶ Press the centre **Confirm/Set** button and cycle through to the ACOUSTIC SIGNAL setting.
- ▶ Use the **Increase** and **Decrease** buttons to adjust the volume, where L1 = Low, L2 = Medium, L3 = Loud
- ▶ Use the centre **Confirm/Set** button to confirm your selection.

Using the Minute Minder timer

- ▶ Press the centre **Set** button and cycle through to the MINUTE MINDER setting. The bell icon will be flashing.
- ▶ Use the **Increase** and **Decrease** buttons to set your desired timer upto a maximum of 99 minutes.
- ▶ The display will show the remaining time for your timer and begin to countdown. You can alter the timer by using the **Increase** and **Decrease** buttons at any time.
- ▶ To delete the Minute Minder timer, simply use the **Decrease** button to set it to 0:00.
- ▶ When the timer is complete, an Audible Tone will sound and the bell icon will flash. To silence this, simply press any key and the oven will display the current TIME OF DAY.

Using the Cooking Duration function

To set the Cooking Duration function:

- ▶ Press the **Confirm/Set** button until the Cooking Duration icon (page 11) is displayed and flashing.
- ▶ Now set the cooking duration hours by using the **Increase** and **Decrease** buttons. Note: The maximum time is 23:59 hr:min.
- ▶ 5 seconds after setting your Cooking Duration, the oven will change to Auto mode and display the Cooking Pot symbol, along with the current Time of Day. The Cooking Duration will count down, despite not displaying the remaining time on your display.
- ▶ You can modify your Cooking Duration at any time by repeating the steps above and altering the set time.
- ▶ To delete the Cooking Duration timer, simply use the **Decrease** button to set it to 0:00.
- ▶ Once the cooking duration is complete, an Audible Tone will sound and the **Man** symbol will flash. Simply press any button to stop the audible tone. The **Man** symbol will continue to flash, however pressing the **Confirm/Set** button will switch the oven into Manual Mode.

Note: The audible tone will automatically cut off after seven minutes, if not cancelled earlier.










Using the End of Cooking Time function

To set the End of Cooking Time function:

- ▶ Press the **Confirm/Set** button until the End of Cooking Time icon (page 11) is displayed and flashing.
- ▶ Now set the time that you would like the cooking to be completed by, using the **Increase** and **Decrease** buttons.
Note: The latest time that can be set is the current TIME OF DAY plus 23:59 hr:min.
- ▶ 5 seconds after setting your End of Cooking Time, the oven will change to Auto mode and display the Cooking Pot symbol, along with the current Time of Day.
- ▶ You can modify your End of Cooking Time at any time by repeating the steps above and altering the set time.
- ▶ To delete the End of Cooking Time setting, simply use the **Decrease** button to set it to 0:00.
- ▶ Once the End of Cooking Time is complete, an Audible Tone will sound and the **Man** symbol will flash. Simply press any button to stop the audible tone. The **Man** symbol will continue to flash, however pressing the **Confirm/Set** button will switch the oven into Manual Mode.

Note: The audible tone will automatically cut off after seven minutes, if not cancelled earlier.

OVEN FUNCTIONS

Function Symbol:	Function Type:	Function Description:
	Oven Light	By selecting this option, the lighting inside the oven is switched on. Note: The oven will not heat on this setting.
	Defrost	This function allows all frozen foods to be rapidly and delicately thawed thanks to the internal fan. In this mode you use only the cold air circulation.
	Grill element	This function operates the top grill element. Important! You should only ever use the grill with the oven door shut.
	Fan Assist	This function allows the oven to be heated conventionally, with fan assist. Set the thermostat knob (C) between 50°C and 250°C. Since the heat remains constant and uniform throughout the oven, the air cooks and browns food uniformly over its entire surface. With this mode, you can also cook various dishes at the same time, as long as their respective cooking temperatures are the same. A maximum of 2 rack levels can be used at the same time.
	Bottom element	Set the thermostat knob (C) between 50°C and 250°C. This function allows the oven to be heated using only the bottom element and ideal for final baking from the bottom only.
	Convection mode	Set the thermostat knob (c) between 50°C and 250°C. The outer heating elements at both the top and the bottom of the oven will come on. The heat is distributed uniformly from top to the bottom. The convection mode is recommended for preparing meat-based dishes featuring of liquids
	Fan Assisted Convection Mode	Set the thermostat knob (c) between 50°C and 250°C. The outer heating elements at both the top and the bottom of the oven are activated, as well as the fan. Based on the convection model, This combination of features increases the effectiveness of the thermal radiation of the heating elements through forced air circulation of the air throughout the oven.
	Fan Assist and Central element	Important: Do not set thermostat knob (C) to over 175°C. During grilling, keep the oven door closed. the central heating elements of the top are activated as well as the fan. This combination of features increases the effectiveness of the thermal radiation of the heating elements through forced air circulation of the air throughout the oven.
	Fan Assist and Full Grill	Important: Do not the thermostat knob (C) to over 175°C. During grilling, keep the oven door closed. Both of the heating elements of the grill are activated, as well as the fan. This combination of features increases the effectiveness of the thermal radiation of the heating elements through forced air circulation of the air throughout the oven.

OPERATING YOUR OVEN

Child Lock

To avoid an unwanted selection or tampering, your InAlto oven features a Child Lock.

To activate the Child Lock whilst cooking in Manual or Automatic cooking mode:

- ▶ Whilst the current TIME of DAY is displayed on screen, press and hold the + button for a minimum of 5 seconds until the Child Lock symbol (page 11) is displayed. From this moment onwards, all other functions are locked.

Note: If a COOKING DURATION or MINUTE MINDER timer has been set and the audible tone is sounding due to completion, you can still press any button to terminate the tone.

To disable your Child Lock:

- ▶ Press and hold the + button for a minimum of 5 seconds until the Child Lock symbol (page 11) switches off. From this moment onwards, all other functions are available for selection again.

Important! Should your oven experience a power outage whilst Child Lock is engaged, your oven will be in Child Lock when the power resumes. You will need to deactivate Child Lock (as explained above) before using your oven once again.

CLEANING & MAINTENANCE

By ensuring proper cleaning and maintenance of your Inalto oven, you can ensure that it will have a long and fault free operation.

WARNING! Do not start cleaning the oven until it has completely cooled. Never use steam cleaning equipment to clean your oven.

- ▶ Always disconnect your oven from its power supply before performing cleaning or maintenance work.
- ▶ Typically you should only ever need to clean your oven with warm soapy water, or light cleaning products to assist with the removal of fat or oil emulsions.
- ▶ Your oven should be cleaned after every use and you can use the “Light” function to assist with visibility.
- ▶ After cleaning your oven chamber, you should wipe it dry.

Cleaning the Glass

- ▶ Glass surfaces on the door and control panel should be cleaned immediately after soiling, using a damp cloth.
- ▶ Oven cleaners may be used to remove stubborn stains and built-up residues.
- ▶ Avoid the use of harsh abrasive cleaners and sharp metal scrapers as they can scratch or damage the surface.

Cleaning the Stainless Steel

All grades of stainless steel can stain or discolour and you must regularly ensure it's kept clean using the following procedures:

- ▶ Start by using clean, warm soapy water. For stubborn stains or discolouration, you can try stainless steel cleaners available from the supermarket.
- ▶ Be careful when cleaning the stainless steel, as there may be sharp edges.
- ▶ DO NOT use abrasive or harsh solvent cleaners.

Cleaning the oven/grill

- ▶ Always keep the internal of the oven clean, ensuring that fats and oils don't accumulate around the elements or fan.
- ▶ Always keep the oven dish, baking trays and grill dish inserts clean as any deposits may catch fire or smoke.
- ▶ Always wrap your meats in aluminium foil or use a covered oven-roasting dish to minimise required cleaning.

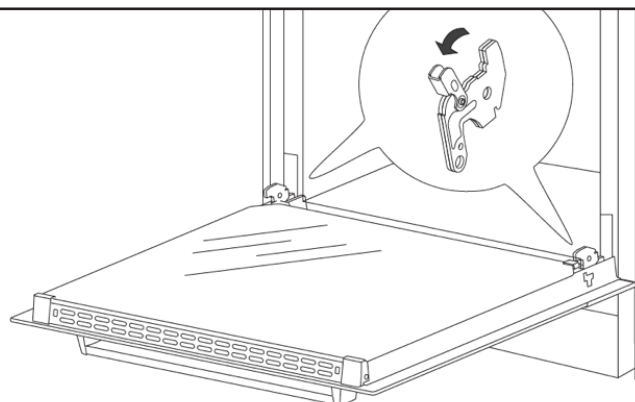
Door Removal

In order to obtain easier access to the oven chamber for cleaning, it is possible to remove the door.

To do this:

- ▶ Tilt the safety catch part of the hinge upwards.
- ▶ Close the door lightly, lift and pull it out towards you.
- ▶ In order to fit the door back on to the oven, do the reverse.

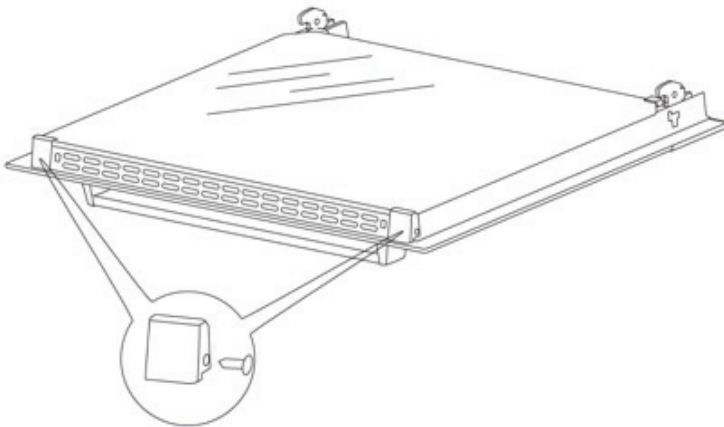
When fitting, ensure that the notch of the hinge is correctly placed on the protrusion of the hinge holder. After the door is fitted to the oven, the safety catch should be carefully lowered down again. If the safety catch is not set it may cause damage to the hinge when closing the door.



CLEANING & MAINTENANCE

Removal of the internal glass panel

Unscrew and unfasten the plastic latch that is in the corner at the top of the door. Next take out the glass from the second blocking mechanism and remove. After cleaning, insert and block the glass panel, and screw in the blocking mechanism.



Replacement of the oven light globe

Warning! In order to avoid the possibility of an electric shock, ensure that the appliance is switched off at the isolator switch, before removing the light globe.

- ▶ Set all control knobs to the off position and switch the oven off at the isolator switch.
- ▶ Unscrew the glass Light Globe cover attached to the lamp holder. Unscrew the blown light globe.
- ▶ Replace the globe with a new oven globe with the following parameters:
 - ▶ Voltage: AC 220-240V
 - ▶ Power: 15W
 - ▶ Socket: E14
- ▶ Remount the glass cover and reconnect the oven to the power supply.

TROUBLESHOOTING & TECHNICAL DATA

OPERATION IN CASE OF EMERGENCY

In the event of an emergency you should:

- ▶ Switch off all oven controls (i.e. Cooking Function and Temperature)
- ▶ Switch the oven off at the isolation switch or at the fuse box.
- ▶ Call the Resentia Support Team on 1300 11 HELP (4357).

Some minor faults can be fixed by referring to the instructions given in the Troubleshooting section below. There is also a self-help section online at <http://www.resentiagroup.com.au>.

TROUBLESHOOTING

Fault	Possible Cause	Solution
The oven isn't turning on.	Break in power supply.	▶ Check the household fuse box for any blown fuses and replace as necessary. Also ensure that a safety switch hasn't tripped.
The oven light isn't working.	The light globe is loose or has blown.	▶ When completely cool and switched off, remove the globe cover and ensure that the globe is tight. If blown, refer to the Cleaning and Maintenance section on how to replace a globe.
The oven is burning the top of my dish whilst the underside is under-done.	Not enough heat from the bottom.	▶ Try using the Conventional cooking functions. ▶ Try lowering the temperature. ▶ Try using a lower shelf position.
The oven is burning the underside of my dish whilst the top is under-done.	Excessive heat from the bottom.	▶ Try using the Conventional cooking functions. ▶ Try lowering the temperature. ▶ Try using a higher shelf position.
The oven is burning the outside of my dish whilst the inside is under-done.	Temperature is set too high.	▶ Lower the temperature and increase the cooking duration.
The outside of my dish is too dry even though it looks cooked.	Temperature is set too low.	▶ Increase the temperature and decrease the cooking duration.

TECHNICAL DATA

Electrical details	Rated Voltage:	220 - 240V, 50Hz
	Power rating:	Max 3400W(240V)-2800W(220V)
Oven details	Dimensions (H,W,D mm):	33.4mm, 54.9mm, 39.1
	Usable capacity:	78 litres
	Weight:	43.3kg

WARRANTY INFORMATION

WARRANTY TERMS & CONDITIONS COOKING APPLIANCES (BUILT-IN OVENS, COOKTOPS)

This document sets out the terms and conditions of the product warranties for Residentia Group Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Appliance.

1. IN THIS WARRANTY

- (a) 'acceptable quality' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL;
 - (b) 'ACL' means Trade Practices Amendment (Australian Consumer Law) Act (No.2) 2010;
 - (c) 'Appliance' means any Residentia Group product purchased by you accompanied by this document;
 - (d) 'ASR' means Residentia Group authorised service representative;
 - (e) 'Residentia Group' means Residentia Group Pty Ltd of 20 Yaltara Avenue, Bundoora Victoria 3083, ACN 600 546 656 in respect of Appliances purchased in Australia;
 - (f) 'major failure' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL and includes a situation when an Appliance cannot be repaired or it is uneconomic for Residentia Group, at its discretion, to repair an Appliance during the Warranty Period;
 - (g) 'Warranty Period' means:
 - (i) where the Appliance is used for personal, domestic or household use (i.e. normal single family use) as set out in the instruction manual, the Appliance is warranted against manufacturing defects for 24 months, following the date of original purchase of the Appliance;
 - (h) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
2. This warranty only applies to Appliances purchased and used in Australia and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia.
 3. During the Warranty Period Residentia Group or its ASR will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Residentia Group or its ASR may use remanufactured parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Residentia Group. This warranty does not apply to light globes, batteries, filters or similar perishable parts.
 4. Parts and Appliances not supplied by Residentia Group are not covered by this warranty.
 5. You will bear the cost of transportation, travel and delivery of the Appliance to and from Residentia Group or its ASR. If you reside outside of the service area, you will bear the cost of:
 - (a) travel of an authorised representative;
 - (b) transportation and delivery of the Appliance to and from Residentia Group or its ASR, in all instances, unless the Appliance is transported by Residentia Group or its ASR, the Appliance is transported at the owner's cost and risk while in transit to and from Residentia Group or its ASR.
 6. Proof of purchase is required before you can make a claim under this warranty.
 7. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Residentia Group is not liable in the following situations (which are not exhaustive):
 - (a) the Appliance is damaged by:
 - (i) accident
 - (ii) misuse or abuse, including failure to properly maintain or service
 - (iii) normal wear and tear
 - (iv) power surges, electrical storm damage or incorrect power supply
 - (v) incomplete or improper installation
 - (vi) incorrect, improper or inappropriate operation
 - (vii) insect or vermin infestation
 - (viii) failure to comply with any additional instructions supplied with the Appliance;
 - (b) the Appliance is modified without authority from Residentia Group in writing;
 - (c) the Appliance's serial number or warranty seal has been removed or defaced;
 - (d) the Appliance was serviced or repaired by anyone other than Residentia Group, an authorised repairer or ASR.
 8. This warranty, the contract to which it relates and the relationship between you and Residentia Group are governed by the law applicable where the Appliance was purchased.
 9. To the extent permitted by law, Residentia Group excludes all warranties and liabilities (other than as contained in this document) including liability for any loss or damage whether direct or indirect arising from your purchase, use or non use of the Appliance.



- 10.** For Appliances and services provided by Residentia Group in Australia, the Appliances come with a guarantee by Residentia Group that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the Appliances or services to which the warranty relates.
- 11.** At all times during the Warranty Period, Residentia Group shall, at its discretion, determine whether repair, replacement or refund will apply if an Appliance has a valid warranty claim applicable to it.
- 12.** To enquire about claiming under this warranty, please follow these steps:
- carefully check the operating instructions, user manual and the terms of this warranty;
 - have the model and serial number of the Appliance available;
 - have the proof of purchase (e.g. an invoice) available;
 - telephone the numbers shown below.
- 13.** You accept that if you make a warranty claim, Residentia Group and its ASR may exchange information in relation to you to enable Residentia Group to meet its obligations under this warranty.

IMPORTANT

Before calling for service, please ensure that the steps in point 12 have been followed.

Telephone contacts

- ▶ Service: Please call 1300 11 HELP (4357)
- ▶ Spare Parts: Please call 1300 11 SPARE (7727)

The Australian Consumer Law requires the inclusion of the following statement with this warranty:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

PURCHASE DETAILS

For your records, please record details of your purchase below and staple your receipt to this page.

STORE DETAILS

STORE NAME | _____

ADDRESS | _____

TELEPHONE | _____

PURCHASE DATE | _____

PRODUCT DETAILS

MODEL NO. | _____

SERIAL NO.* | _____

* Note. Your serial number can be found on the underside of the cooktop.



Residentia

MODEL CODE/S
1099



E2447