

Model Code/s:

ETF366W

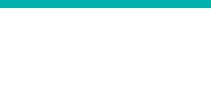
Product:

366L
Top Mount
Refrigerator

Document:

User Manual

Esatto



Dear Customer,

Congratulations on purchasing your new refrigerator. The *Esatto* brand is proudly distributed within Australia by Residentia Group Pty Ltd.

Please refer to the warranty card at the rear of this manual for information regarding your product's parts and labour warranty, or visit us online at www.residentiagroup.com.au.

At Residentia Group, we are customer obsessed and our Support Team are there to ensure you get the most out of your appliance. Should you want to learn more about your refrigerator such as temperature settings and importantly taking care of it when cleaning, our Support Team are here to help. You can use our online Support Centre at anytime by visiting <http://support.residentiagroup.com.au>, or you can contact us via phone by dialling: 1300 11 HELP (4357).

It is important that you read through the following use and care manual thoroughly to familiarise yourself with the installation and operation requirements of your appliance to ensure optimum performance.

Again, thank you for choosing an *Esatto* appliance and we look forward to being of service to you.

Kind Regards,
The Residentia Team



User Manual:

Esatto

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Safety Instructions

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Ensure the appliance has adequate ventilation, particularly when used in a built-in application.
- If the supply cord is damaged in any way, it must be replaced by the manufacturer, its service agent or a qualified and licensed electrician, before use.
- This appliance is intended to be used within a domestic household environment.
- Never store explosive or flammable substances (such as aerosol cans with a flammable propellant) within or around this appliance.

UNPACKING

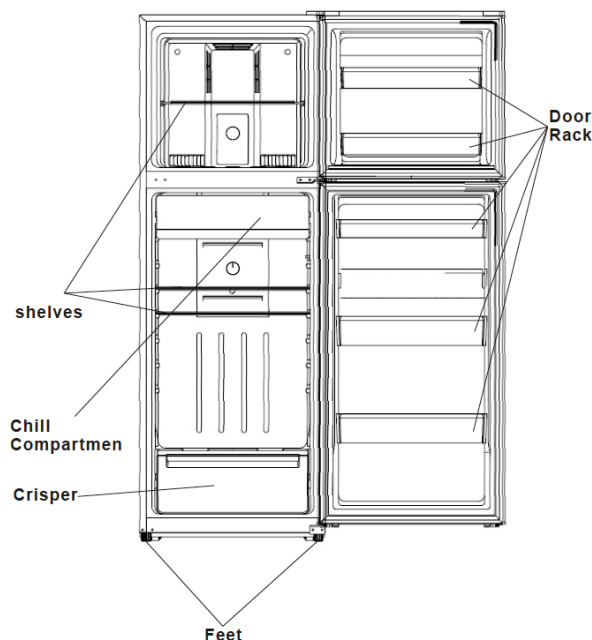
- During transportation, protective packaging was used to protect the appliance against any damage. After unpacking, please dispose of all elements of packaging in a way that will not cause damage to the environment. All materials used for packaging the appliance are environmentally friendly; they are 100% recyclable and are marked with the appropriate symbol.

Caution! During unpacking, the packaging materials (polythene bags, polystyrene pieces, etc.) should be kept out of reach of children.

DISPOSAL OF THE APPLIANCE

- Old appliances should not simply be disposed of with normal household waste, but should be delivered to a collection and recycling centre for electric and electronic equipment. A symbol shown on the product, the instruction manual or the packaging shows that it is suitable for recycling.
- Materials used inside the appliance are recyclable and are labelled with information concerning this. By recycling materials or other parts from used devices you are making a significant contribution to the protection of our environment.
- Information on appropriate disposal centres for used devices can be provided by your local authority.

Your Esatto Refrigerator



Note: Image is for reference only and actual appliance may have slight variances.

Installation Instructions

BEFORE USING YOUR REFRIGERATOR

- Remove the exterior and interior packing.
- Before connecting the fridge to the power source, let it stand upright for approximately 2 hours. This will reduce the possibility of a malfunction in the cooling system from handling during transportation.
- Clean the interior surface as per the cleaning instructions within this manual.

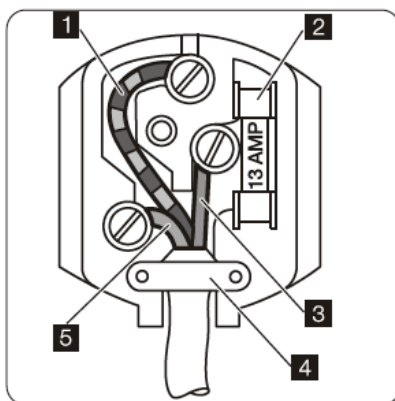
INSTALLATION LOCATION:

- When selecting a position for your fridge you should make sure that the floor is level, and that the room is well ventilated with an average room temperature of between 16° and 35°.
- Always avoid locating your fridge near a heat source, such as a heater.
- Also avoid direct sunlight as it may increase the electrical consumption.
- Extreme cold ambient temperatures may also cause the unit not to perform properly. This unit is not designed for use in a garage or outdoor installation.
- Do not drape the unit with any covering.
- When installing the unit, ensure that at least 50 cm of free space is left at both sides, 100 cm at the rear and 100 cm at the top of the unit. This will allow cold air to circulate around the fridge and improve the efficiency of the cooling process.
- Please ensure there is adequate space for the door to fully open.
- Adjust the appliances levelling feet to ensure that the fridge is horizontally and vertically level.
- Ensure that the fridge is positioned well away from sources of heat such as radiators, boilers and direct sunlight.
- You should always have access to disconnect the fridge from its power supply at any time, therefore give consideration to ensuring the power outlet is positioned correctly.

ELECTRICAL CONNECTION:

Before connecting your fridge to power, ensure that the voltage and frequency shown on the rating plate corresponds with that of your power supply. The appliance must be earthed. The power supply cable supplied is fitted with a 10 Amp plug for this purpose.

- If the power supply cable supplied is in any way damaged or not provided with a contact for earthing, please contact the manufacturer/distributor or a qualified electrician to rectify. The manufacturer/distributor declines all responsibility if these safety precautions have not been followed. This appliance complies with the E.E.C. Directives.



Caution! Electrical work should only be carried out by a suitably qualified and licenced electrician. Risk of electric shock, injury or death!

Important! The wires in the mains lead are coloured in accordance with the following code:

- Green & Yellow: Earth
- Brown: Live/Active
- Blue: Neutral

Operating Your Refrigerator

- Once positioned correctly and all installation instructions have been followed, plug in your appliance and switch on.
- When first starting-up or after a period of non-use, before putting food in the compartments, allow for the appliance to run for at least 2 hours on the coldest setting.

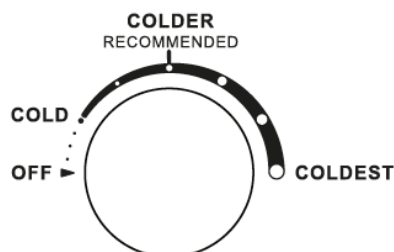
FREEZER TEMPERATURE CONTROL

- Once positioned correctly and all installation instructions have been followed, plug in your appliance and switch on.
- The internal temperature is controlled by a sensor with 3 temperature settings: COLD, RECOMMENDED and COLDEST.
- The appliance may not operate at the correct temperature if it is in a particularly hot environment or if the door is opened regularly.



REFRIGERATOR TEMPERATURE CONTROL

- The internal temperature of the fridge compartment is controlled by a sensor with 4 temperature settings: OFF, COLD, RECOMMENDED and COLDEST. These are in order from warmest to coldest setting.
- The appliance may not operate at the correct temperature if it is in a particularly hot environment or if the door is opened regularly.
- When the fridge temperature setting is switched to OFF, both the fridge and freezer compartments will be switched OFF.



FIRST USE

- Before using the appliance for the first time, you should wash the interior and all internal accessories with a damp cloth using lukewarm water and baking soda solution. Once complete dry thoroughly.

Caution! Never use detergents or abrasive cleaning agents as these will damage the finish.

FREEZING FRESH FOOD

- The freezer compartment is suitable for freezing fresh food and storing frozen and deep-frozen food for a long period of time.
- Place the fresh food to be frozen in the bottom compartment.
- The maximum amount of food that can be frozen in 24 hours is specified on your refrigerator's rating plate.
- The freezing process lasts for 24 hours; during this period you shouldn't add other food to be frozen.

STORING FROZEN FOOD

- In the event of an accidental de-freezing (i.e. extended power outage), the defrosted food should be consumed quickly or cooked immediately and then re-frozen after cooking.

MOVABLE SHELVES & DOOR BASKETS

- The refrigerator internal walls are designed to allow for the shelves to be positioned and adjusted as desired.
- To move a shelf, simply slide it outwards towards the front and push back into place at your desired positioning.
- The internal door baskets can also be adjusted in position to cater for various sized items. To adjust these door baskets, slowly pull the accessory in an upwards position and then re-position as required.

NOISE FROM YOUR FRIDGE

- You may notice that your fridge makes some unusual noises from time to time. Most of these are perfectly normal, but you should be aware of them!
- These noises are caused by the circulation of the refrigerant liquid in the cooling system. This is not a fault and will not affect the performance of your unit and is common with all modern fridges.

Cleaning and Maintenance

By ensuring proper cleaning and maintenance of your Esatto Fridge, you can ensure that it will have a long and fault free operation.

CLEANING YOUR FRIDGE

- **Warning!** To avoid an electric shock, always unplug your fridge before cleaning. Ignoring this warning may result in death or serious injury.

- **Caution.** Before using any cleaning products, please read and follow the manufacturer's instructions and warnings to avoid any damage to your Fridge or personal injury.

- Upon installation of your new appliance, it is recommended that it be cleaned thoroughly.
- Remove all shelves and the salad drawer.
- Wash the inside with a damp warm cloth containing a water and baking soda solution. The solution should be about 2 tablespoons of baking soda to 2L of water.
- Wash the storage basket with a mild detergent solution.
- Be sure to keep the door seal clean to keep the unit running efficiently.
- Dry the interior and exterior with a soft cloth.
- The condenser coils should be carefully vacuumed when they are dusty or dirty.
- It is recommended that the unit be cleaned each time it is defrosted to help keep the unit odour free and running efficiently.
- Clean your door gasket seals every 3 months using the same warm water solution described above.

VACATION TIME

- Remove all the food.
- Unplug the fridge.
- Clean the fridge using the instructions above.
- Leave the door open slightly to avoid possible formation of condensation, mould, or odours.
- Use extreme caution in the case of children. The unit should not be accessible to children.
- **Short vacations:**
Leave the fridge operating during vacations of less than three weeks.
- **Long vacations:**
If the fridge will not be used for several months, remove all food and unplug the power cord. Clean and dry the interior thoroughly. To prevent odour and mould growth, leave the door open slightly.

Cleaning and Maintenance

MOVING YOUR FRIDGE

- Remove all the food.
- Securely tape down all loose items inside your fridge.
- Remove the rollers to prevent damage.
- Tape the doors shut.
- Be sure the fridge stays in the upright position during transportation.

ENERGY SAVING TIPS

- The fridge should be located in the coolest area of the room, away from heat producing appliances or heating ducts, and out of the direct sunlight.
- Let hot foods cool to room temperature before placing in the fridge. Overloading the fridge forces the compressor to run longer.
- Be sure to wrap foods properly, and wipe containers dry before placing them in the fridge. This cuts down on frost build-up inside the fridge/freezer.
- Liners interfere with cold air circulation, making the freezer less efficient.
- Organize and label food to reduce door openings and extended searches. Remove as many items as needed at one time, and close the door as soon as possible.

SERVICING

- Your fridge should only be serviced by an authorised service agent of the Residentia Group.
- Under no circumstances should you attempt to repair or alter the appliance yourself. Repairs carried out by inexperienced persons may cause personal injury or serious malfunction.

OPERATION IN CASE OF EMERGENCY

In the event of an emergency you should:

- Switch off the fridge at the thermostat and then unplug the fridge at the power outlet.
- Call the Residentia Support Team on 1300 11 HELP (4357).

- Some minor faults can be fixed by referring to the instructions given in the Troubleshooting section below. There is also a self-help section online at <http://www.residentiagroup.com.au>.

NOTE: SERVICING THIS APPLIANCE

- It is hazardous for anyone other than an Authorised Service Person to service this appliance. In Queensland—the authorized Service Person **MUST** hold a Gas Work Authorisation for hydrocarbon refrigerants, to carry out servicing or repairs which involve the removal of covers.

Troubleshooting

Fault	Possible Cause	Solution
The Fridge doesn't operate.	Not plugged in.	Plug the Fridge in.
	The circuit breaker has tripped, or a fuse blown.	Replace any blown fuses or reset tripped circuit breakers.
	The fridge temperature is set at "OFF".	Increase the fridge temperature setting.
The compressor turns on and off frequently.	The room temperature is hotter than normal.	Try to bring the room temperature down.
	A large amount of food has been added to the freezer.	Give the Fridge time to return back to your desired temperature setting.
	The door is left open too often.	Try to minimise the door being opened for sometime.
	The door is not closed completely.	Close the door completely and ensure a complete seal.
	The temperature control is not set properly.	Change the temperature control to your desired setting.
	The door gasket doesn't seal properly.	Try cleaning the door gasket seals with warm soapy water. If this still doesn't improve the seal, you may need replacement gasket seals from either a refrigeration specialist or Residentia Group.
	The freezer doesn't have the correct clearances.	Ensure your Fridge has been installed in an appropriate space and has the correct clearances (as per this instruction manual).
	There has been a recent power outage.	Give the refrigerator a few hours to return to the desired temperature setting.
The temperature inside the Fridge is too warm.	The temperature control is set too warm.	Turn the temperature control down to a cooler setting and leave for several hours for the temperature to stabilise.
	The door is kept open too long is opened too frequently.	Try to minimise the door being opened for sometime.
	The door gasket doesn't seal properly.	Try cleaning the door gasket seals with warm soapy water. If this still doesn't improve the seal, you may need replacement gasket seals from either a refrigeration specialist or Residentia Group.
	The fridge doesn't have the correct clearances.	Ensure your Fridge has been installed in an appropriate space and has the correct clearances (as per this instruction manual).
	There has been a recent power outage.	Give the refrigerator a few hours to return to the desired temperature setting.
The temperature inside the Fridge is too cold.	The temperature control is set too cold.	Turn the temperature control to a warmer setting and allow several hours for the temperature to stabilise.
There is a popping or cracking sound when the compressor comes on.	Metal parts undergo expansion and contraction, as in hot water pipes.	This is normal and the sound will level off or disappear as the fridge continues to run.
There is a bubbling or gurgling sound like water boiling.	The refrigerant (used to cool the chest freezer) is circulating throughout the system.	This is normal.

Warranty

WARRANTY TERMS AND CONDITIONS REFRIGERATION APPLIANCES

→ This document sets out the terms and conditions of the product warranties for Residentia Group Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Appliance.

1. In this warranty
 - (a) 'acceptable quality' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL;
 - (b) 'ACL' means Trade Practices Amendment (Australian Consumer Law) Act (No.2) 2010;
 - (c) 'Appliance' means any Residentia Group product purchased by you accompanied by this document;
 - (d) 'ASR' means Residentia Group authorised service representative;
 - (e) 'Residentia Group' means Residentia Group Pty Ltd of 20 Yaltara Avenue, Bundoora Victoria 3083, ACN 600 546 656 in respect of Appliances purchased in Australia;
 - (f) 'major failure' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL and includes a situation when an Appliance cannot be repaired or it is uneconomic for Residentia Group, at its discretion, to repair an Appliance during the Warranty Period;
 - (g) 'Warranty Period' means:
 - (i) where the Appliance is used for personal, domestic or household use (i.e. normal single family use) as set out in the instruction manual, the Appliance is warranted against manufacturing defects in Australia for 12 months following the date of original purchase of the Appliance;
 - (h) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
2. This warranty only applies to Appliances purchased and used in Australia and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia.
3. During the Warranty Period Residentia Group or its ASR will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Residentia Group or its ASR may use remanufactured parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Residentia Group. This warranty does not apply to light globes, batteries, filters or similar perishable parts.
4. Parts and Appliances not supplied by Residentia Group are not covered by this warranty.
5. You will bear the cost of transportation, travel and delivery of the Appliance to and from Residentia Group or its ASR. If you reside outside of the service area, you will bear the cost of:
 - (a) travel of an authorised representative;
 - (b) transportation and delivery of the Appliance to and from Residentia Group or its ASR, in all instances, unless the Appliance is transported by Residentia Group or its ASR, the Appliance is transported at the owner's cost and risk while in transit to and from Residentia Group or its ASR.
6. Proof of purchase is required before you can make a claim under this warranty.

Warranty continued

7. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Residentia Group is not liable in the following situations (which are not exhaustive):
- (a) the Appliance is damaged by:
 - (i) accident
 - (ii) misuse or abuse, including failure to properly maintain or service
 - (iii) normal wear and tear
 - (iv) power surges, electrical storm damage or incorrect power supply
 - (v) incomplete or improper installation
 - (vi) incorrect, improper or inappropriate operation
 - (vii) insect or vermin infestation
 - (viii) failure to comply with any additional instructions supplied with the Appliance;
 - (b) the Appliance is modified without authority from Residentia Group in writing;
 - (c) the Appliance's serial number or warranty seal has been removed or defaced;
 - (d) the Appliance was serviced or repaired by anyone other than Residentia Group, an authorised repairer or ASR.
8. This warranty, the contract to which it relates and the relationship between you and Residentia Group are governed by the law applicable where the Appliance was purchased.
9. To the extent permitted by law, Residentia Group excludes all warranties and liabilities (other than as contained in this document) including liability for any loss or damage whether direct or indirect arising from your purchase, use or non use of the Appliance.
10. For Appliances and services provided by Residentia Group in Australia, the Appliances come with a guarantee by Residentia Group that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the Appliances or services to which the warranty relates.
11. At all times during the Warranty Period, Residentia Group shall, at its discretion, determine whether repair, replacement or refund will apply if an Appliance has a valid warranty claim applicable to it.
12. To enquire about claiming under this warranty, please follow these steps:
- (a) carefully check the operating instructions, user manual and the terms of this warranty;
 - (b) have the model and serial number of the Appliance available;
 - (c) have the proof of purchase (e.g. an invoice) available;
 - (d) telephone the numbers shown below.
13. You accept that if you make a warranty claim, Residentia Group and its ASR may exchange information in relation to you to enable Residentia Group to meet its obligations under this warranty.

IMPORTANT Before calling for service, please ensure that the steps in point 12 have been followed.

Service: Please call 1300 11 HELP (4357)

Spare Parts: Please call 1300 11 SPARE (7727)

Model Code/s:

ETF366W



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Residentia